

## **Cookbook Instructions**

### **Amigo T5/R2 System**

The transmitter allows the teacher to transmit to the student by directly bypassing distance, background noise, and classroom reverberation.

- Plug lapel mic into the top of the unit where the picture of the microphone is.
- The transmitter is worn at the waist (or in a pocket) with the lapel mic clipped approximately 4 inches from the speaker's mouth.
- Turn unit on by switching the power switch to the on position.
- The light at the top of the unit will be steady red when transmitting.
- When leaving the classroom, turn unit off.
- Return to charger when finished using. Charge overnight.

### **LED and Display Indicator**

The light-emitting Diode (LED) and the display on the Amigo T5 not only indicate the power is on, but also shows:

<b>LED</b>	<b>Meaning</b>
Steady Green	Charging
Steady Red	On & Transmitting/Receiving
Blinking Green	Low Battery
T5 Blinking Red	Muted
Off	Off or Error

### **Amigo Receivers:**

The receivers are worn by the student and are attached to the student's hearing aids via an audio shoe. The audio shoe can be purchased from the student's fitting audiologist and are hearing aid specific. The receivers allow the student to receive the FM transmissions from the teacher's transmitter from within the room.

- The receivers need to be plugged into the bottom of the hearing aids. The input pins will be inserted into the audio shoe that is attached to the bottom of the hearing aids. The hearing aids will need to be in the FM program or in the "m" position.
- The Amigo receivers have 3 modes. At the bottom of the receiver is a mode switch. When the switch is in the closed dot position, the receiver is turned off, and the student is hearing with the hearing aid only. When the switch is the middle position, or the two open dots, the student is hearing with the Amigo and the hearing aid. When the switch is in the end position, or the one open dot position, the student is hearing with the Amigo only. The hearing aid is attenuated in this position.

- Amigo receivers are equipped with a Light Emitting Diode (LED). When the light is on, it confirms that: the hearing aid is working, the receiver is on, the transmitter and receiver are working together correctly, and the child is on the correct channel and receiving a good signal. In short, if the LED is lit, the Amigo system is working correctly.
- The Amigo receiver has a push button (or SYNC button) that can change the channel. A short press will take you to the next channel in the channel list. A longer press will launch a search through the channel list. The receiver will lock on to the channel first channel with a present FM signal.
- The receivers do not have batteries. The power is drawn from the hearing aid battery.

### Troubleshooting:

Problem:	Solution:
No sound/no FM reception	<ul style="list-style-type: none"> <li>• Check to make sure the hearing aid is functioning.</li> <li>• Check the receiver mode switch is in the correct position.</li> <li>• Check that the Amigo and hearing aid are both turned on.</li> <li>• Check that the receiver and microphone channels match.</li> <li>• Recharge or replace batteries.</li> <li>• Check that the Amigo receiver is properly inserted into the audio shoe. Ensure that the shoe is properly seated on the hearing aid.</li> <li>• Check hearing aid batteries.</li> <li>• Press the receiver's SYNC button.</li> </ul> <p><b>If you have done all the above and units are still not working, return entire system to the Resource Center.</b></p>
Weak or distorted sound	<ul style="list-style-type: none"> <li>• Check for improperly fitting or clogged earmolds or excess wax.</li> <li>• Recharge or replace batteries.</li> <li>• Make sure the external antenna is connected and unwound.</li> <li>• Perform a listening check on the hearing aid.</li> </ul> <p><b>If you have done all the above and units are still not working, return entire system to the Resource Center.</b></p>
Static, intermittent sound, or feedback	<ul style="list-style-type: none"> <li>• Move away from sources of interference (metal surfaces, computers, cell phones, etc).</li> </ul>

	<ul style="list-style-type: none"> <li>• Make sure that no other microphone is transmitting on the same channel.</li> <li>• Clean and check battery contacts.</li> <li>• Check for improperly fitting or clogged earmolds or excess earwax.</li> </ul> <p><b>If you have done all the above and units are still not working, return entire system to the Resource Center.</b></p>
Low battery life	<ul style="list-style-type: none"> <li>• Drain the battery completely.</li> <li>• Charge overnight.</li> <li>• Repeat this procedure once more.</li> </ul> <p><b>If you have done all the above and units are still not working, return entire system to the Resource Center.</b></p>
Microphone batteries won't charge	<ul style="list-style-type: none"> <li>• Check the batteries.</li> <li>• Check that charger is plugged into working wall socket.</li> <li>• Clean charge jack.</li> </ul> <p><b>If you have done all the above and units are still not working, return entire system to the Resource Center.</b></p>
LCD error codes (for 871T model)	Return the entire system to the Resource Center.